

# GENERAL SHAREHOLDER INFORMATION

## 37th Annual General Meeting ('AGM')

Day and date	Tuesday, 23 July 2024
Time	3:30 p.m.
Mode of AGM	In-person (Physical AGM)
Venue of the Meeting	Hotel Hyatt Regency, Viman Nagar, Pune – 411 014
Link to join one-way live webcast	<a href="https://emeetings.kfintech.com/">https://emeetings.kfintech.com/</a>
Remote e-voting starts	Saturday, 20 July 2024 9:00 a.m.
Remote e-voting ends	Monday, 22 July 2024 5:00 p.m.
Financial Year ('FY')	1 April 2023 to 31 March 2024

## Tentative meeting schedule for Financial Reporting for FY2025

Type of Meeting	Particulars	Indicative Month
Audit Committee and Board	To review and approve the unaudited financial results for the quarter ending 30 June 2024, subject to limited review	July 2024
	To review and approve the unaudited financial results for the quarter and half-year ending 30 September 2024, subject to limited review	October 2024
	To review and approve the unaudited financial results for the quarter and nine months ending 31 December 2024, subject to limited review	January 2025
	To review and approve audited annual financial results for the year ending 31 March 2025, subject to audit	April 2025

In addition to the above, Board meetings are convened in March and September to discuss strategy, operating plans and other matters. Additional committee meetings are also convened as and when deemed necessary.

## Registrar and Share Transfer Agent ('RTA')

In terms of regulation 7 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 ('SEBI Listing Regulations') KFin Technologies Ltd. ('KFin') continues to be the Registrar and Share Transfer Agent to manage all relevant corporate registry services for the equity shares, debentures and commercial papers.

They also acted as Registrar to the Issue for Qualified Institutions Placement of equity shares to Qualified Institutional Buyers and preferential allotment of convertible warrants to Bajaj Finserv Ltd., promoter and the holding company.

## Review of service standards adhered by KFin with respect to share related activities

The Company ('Bajaj Finance', 'Bajaj Finance Ltd.', 'BFL') has agreed service timelines and standards for various shareholder related service with KFin. On an on-going basis, the secretarial team engages with officials of KFin at various levels for review of these standards and other share related activities. Periodic meetings and discussions are held to understand the concerns of shareholders, deviations, if any, in the agreed timelines for processing service request, best practices and other measures to strengthen shareholders related services. In addition, the activities at KFin are also reviewed by the internal audit team.

## Dividend and date of payment

The Board of Directors ('Board') have recommended a dividend of ₹ 36 per equity share (1800%) of the face value of ₹ 2 for FY2024, subject to approval of the members at the ensuing AGM.

Dividend on equity shares, if declared, at the AGM, will be credited/dispatched on or about Friday, 26 July 2024 or Saturday, 27 July 2024 to all eligible shareholders holding shares as of the end of the day on Friday, 21 June 2024 (record date).

## Payment of dividend

The SEBI Listing Regulations read with SEBI circular dated 20 April 2018, require companies to use any electronic mode of payment approved by the Reserve Bank of India ('RBI') for making payment to members. Accordingly, the dividend, if declared will be paid through electronic mode, where the bank account details of the members are available. Where dividend payments are made through electronic mode, intimation regarding such remittance will be sent separately to the members.

In cases where the dividend cannot be paid through electronic mode, it will be paid by account payee/non-negotiable instruments/warrants with bank account details printed thereon. In case of non-availability of bank account details, address of the members will be printed on such payment instruments.

SEBI, vide its circular dated 16 March 2023 read with circular dated 17 November 2023, has mandated that the security holders holding securities in physical form, whose folio(s) do not have PAN (Aadhar seeded) or Choice of Nomination or Contact Details or Mobile Number or Bank Account Details or Specimen Signature updated, shall be eligible for any payment including dividend, interest or redemption in respect of such folios, only through electronic mode with effect from 1 April 2024.

In case any of the aforesaid KYC has not been updated in respect of physical folios, dividend shall be paid only through electronic mode with effect from 1 April 2024, upon furnishing all the aforesaid details in entirety. After successful updation of the details, the security holder would receive all the dividends/interest etc. declared during that period (from 1 April 2024, till date of updation) automatically in respect of the folio/securities.

For enabling payment of dividend through electronic mode, members holding shares in physical mode are requested to send Form ISR-1 along with requisite documents to KFin. The form can be downloaded from the website of the Company at <https://www.aboutbajajfinserv.com/finance-investor-relations-investor-request-forms> and KFin at <https://ris.kfintech.com/clientservices/isc/isrforms.aspx>. In case of members holding shares in demat mode, they are requested to update details with their respective depository participant.

### Tax Deducted at Source ('TDS') on dividend

Pursuant to the changes introduced by the Finance Act, 2020, with effect from 1 April 2020, Dividend Distribution Tax will not be payable by the Company. The dividend, if declared will be taxable in the hands of the members. The TDS rate would vary depending on the residential status of the members and the documents submitted by them and accepted by the Company. For more details, members are requested to refer to the Notice of AGM.

### Tax Deducted at Source ('TDS') on interest of Non-Convertible Debentures

Pursuant to the changes introduced by the Finance Act, 2023, with effect from 1 April 2023, the exemption provided for TDS under section 193 of the Income Tax Act, 1961 ('IT Act') in respect of interest on Non-Convertible Debentures ('NCDs') held in dematerialised form and listed on recognised stock exchange has been withdrawn. Accordingly, the Company would be required to deduct TDS in accordance with the provisions of the IT Act on interest payment to the NCD holders who are entitled to receive the interest on NCD held by them on the record date.

### Unclaimed dividend

As per section 124(5) of the Companies Act, 2013 (the 'Act') and section 205A of the erstwhile Companies Act, 1956, any money transferred by the Company to the unpaid dividend account and remaining unclaimed for a period of seven years from the date of such transfer shall be transferred to the Investor Education and Protection Fund ('Fund') set up by Central Government. Accordingly, unpaid/unclaimed dividends for FY1996 to FY2016 have already been transferred by the Company to the said Fund from FY2003 onwards.

The unpaid/unclaimed final dividend for FY2017, is due for transfer to the Fund in August 2024. Members are requested to verify their records and send their claim, if any, for the said year. Communication is being sent to those members, who have not yet claimed dividend requesting them to claim the same as well as unpaid dividend, if any, for subsequent years.

The following are the details of unclaimed dividends which are due to be transferred to the Fund in coming years including current year.

Year	Dividend Type	Date of declaration	Last date for claiming dividend	Date of transfer to Fund (on or before)
2016-2017	Final	19 July 2017	18 August 2024	17 September 2024
2017-2018	Final	19 July 2018	18 August 2025	17 September 2025
2018-2019	Final	25 July 2019	24 August 2026	23 September 2026
2019-2020	Interim (Confirmed as Final)	21 February 2020	22 March 2027	21 April 2027
2020-2021	Final	20 July 2021	19 August 2028	18 September 2028
2021-2022	Final	27 July 2022	26 August 2029	25 September 2029
2022-2023	Final	26 July 2023	25 August 2030	24 September 2030

The Company has also hosted the details of unclaimed dividend, unclaimed deposits and unclaimed interest on deposits on its website at <https://www.aboutbajajfinserv.com/finance-investor-relations-shareholders-information-listing-on-stock-exchange> and also on website specified by the Ministry of Corporate Affairs ('MCA') at <https://www.iepf.gov.in/IEPFWebProject/SearchInvestorAction.do?method=gotoSearchInvestor>

### Initiatives for reduction of unclaimed dividend

The Company with a view to reduce the quantum of unclaimed dividend has undertaken several steps as was done in the last few years. These primarily included proactively reaching out to shareholders, sending periodic communications, advising the shareholders who approach the Company/KFin for any service request to claim their dividend and remitting unpaid dividend, if any for KYC compliant folios. The amount is remitted based on the verification of the documents and bonafides of the claim. The Company will continue to undertake various initiatives in this regard.

### Transfer of shares to IEPF

Pursuant to section 124(6) of the Act and the Investor Education and Protection Fund Authority (Accounting, Audit, Transfer and Refund) Rules, 2016, as amended (the 'IEPF Rules'), all shares in respect of which dividend has not been paid or claimed for seven consecutive years or more shall be transferred to Demat Account of the Investor Education and Protection Fund ('IEPF') Authority by the Company within a period of thirty days of expiry of said seven years.

The Company has published a notice in newspapers intimating the members about the said transfer. These details will also be made available on the Company's website at <https://www.aboutbajajfinserv.com/finance-investor-relations-shareholders-information-listing-on-stock-exchange>. In addition, Company has taken various steps on an ongoing basis to reach out to shareholders, through emails, and other means, whose shares are due to be transferred to IEPF on account of not claiming dividend for a consecutive period of seven years.

During FY2024, the Company transferred 11,310 equity shares of face value of ₹ 2 in respect of 17 shareholders to Demat Account of the IEPF Authority held with National Securities Depositories Ltd. ('NSDL').

Shareholder can claim such shares and unclaimed dividends transferred to the Fund by following the procedure prescribed under the IEPF Rules. As advised by MCA through their circular dated 19 July 2018, the Company has provided an access link to the refund webpage of IEPF Authority on its website at <https://www.aboutbajajfinserv.com/finance-investor-relations-shareholders-information-listing-on-stock-exchange> to facilitate easy refund procedure for its investors/claimants. Members are requested to get in touch with the nodal officer for further details on the subject at [investor.service@bajajfinserv.in](mailto:investor.service@bajajfinserv.in)

### Share transfer system

All transmission, transposition, issue of duplicate share certificate(s), etc., as well as requests for dematerialisation/rematerialisation are processed at KFin. The work related to dematerialisation/ rematerialisation is handled by KFin through connectivity with NSDL and Central Depository Services (India) Ltd. ('CDSL').

SEBI vide its circular dated 25 January 2022 has mandated listed entities to issue shares in dematerialised form only while processing any service requests. Therefore, members holding shares in physical form are advised to dematerialise their shareholding.

### Dematerialisation/Rematerialisation of shares

During FY2024, 87,315 shares were dematerialised (previous year – 113,250 shares). No shares were rematerialised during last two financial year i.e., FY2023 and FY2024. Shares held in physical and electronic mode as on 31 March 2024 are given in Table 1.

**Table 1: Shares held in physical and electronic mode as on 31 March 2024**

Particulars	Position as on 31 March 2024		
	No. of holders	No. of shares	% to total shareholding
Demat	840,533	618,527,685	99.92
NSDL	289,544	597,043,861	96.45
CDSL	550,989	21,483,824	3.47
Physical	343	468,635	0.08
<b>Total</b>	<b>840,876</b>	<b>618,996,320</b>	<b>100</b>

## Liquidity

The equity shares of the Company are listed on BSE Ltd. ('BSE') and National Stock Exchange of India Ltd. ('NSE') and are frequently traded. The summary of average daily trading in equity shares of the Company on both the stock exchanges for FY2024 is shown as below:

Particulars	No. of shares traded	Value of shares (₹ in crore)
BSE	42,434	30.24
NSE	1,079,699	765.43
<b>Total</b>	<b>1,122,133</b>	<b>795.67</b>

The equity shares of the Company were not suspended from trading during the year on account of corporate actions or otherwise.

## Listing on stock exchanges and Stock code

Name	Stock code for equity shares	Address
BSE	500034	Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400 001
NSE	BAJFINANCE-EQ	Exchange Plaza, C-1, Block-G, Bandra Kurla Complex, Bandra (East), Mumbai 400 051

The International Securities Identification Number ('ISIN') for Depositories (NSDL and CDSL) in respect of equity shares is INE296A01024.

The NCDs and Commercial Papers are listed on the wholesale debt segment of BSE.

Annual listing fees, as prescribed, have been paid to the said stock exchanges up to 31 March 2025.

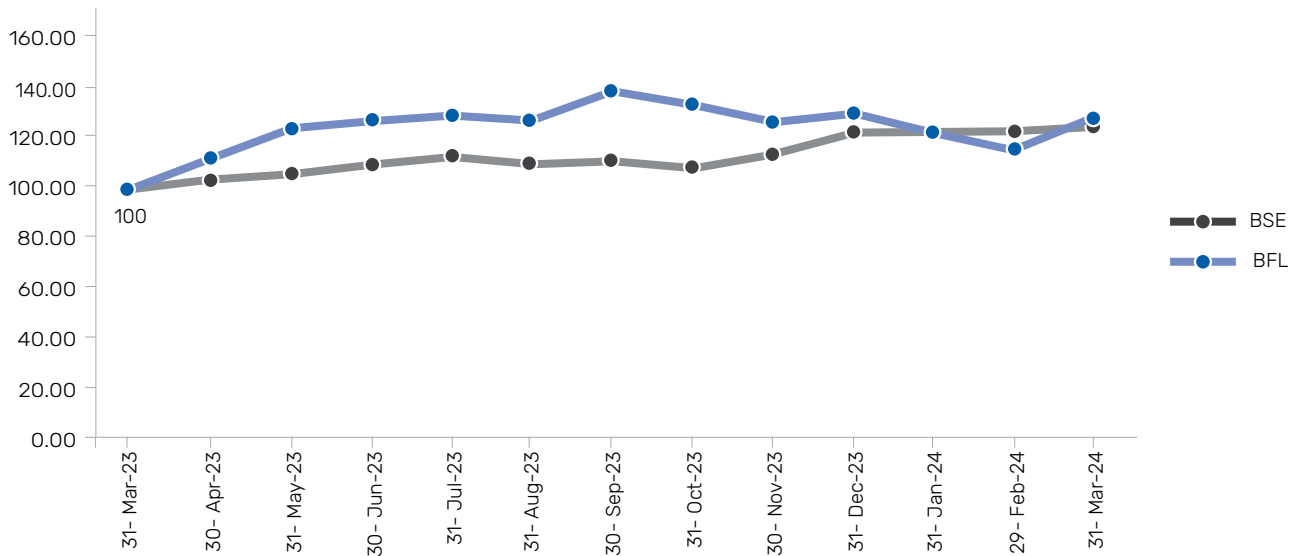
## Market price data

**Table 2: Monthly highs and lows of equity shares of Bajaj Finance Ltd. during FY2024 (₹ vis-à-vis BSE Sensex and Nifty50)**

Month	BSE		NSE		Closing BSE Sensex	Closing Nifty50
	High	Low	High	Low		
April 2023	6,292.00	5,632.75	6,296.00	5,632.20	61,112.44	18,065.00
May 2023	7,024.70	6,156.35	7,026.00	6,155.95	62,622.24	18,534.40
June 2023	7,396.00	6,947.15	7,398.85	6,945.00	64,718.56	19,189.05
July 2023	7,999.90	7,155.45	7,999.90	7,160.00	66,527.67	19,753.80
August 2023	7,331.95	6,805.00	7,330.90	6,801.00	64,831.41	19,253.80
September 2023	7,900.00	7,154.25	7,899.95	7,155.00	65,828.41	19,638.30
October 2023	8,190.00	7,355.00	8,192.00	7,352.50	63,874.93	19,079.60
November 2023	7,635.00	6,937.15	7,640.00	6,931.25	66,988.44	20,133.15
December 2023	7,693.85	7,142.55	7,695.00	7,142.00	72,240.26	21,731.40
January 2024	7,829.95	6,806.00	7,830.00	6,805.00	71,752.11	21,725.70
February 2024	6,909.95	6,368.00	6,910.00	6,366.20	72,500.30	21,982.80
March 2024	7,349.65	6,190.00	7,349.30	6,187.80	73,651.35	22,326.90

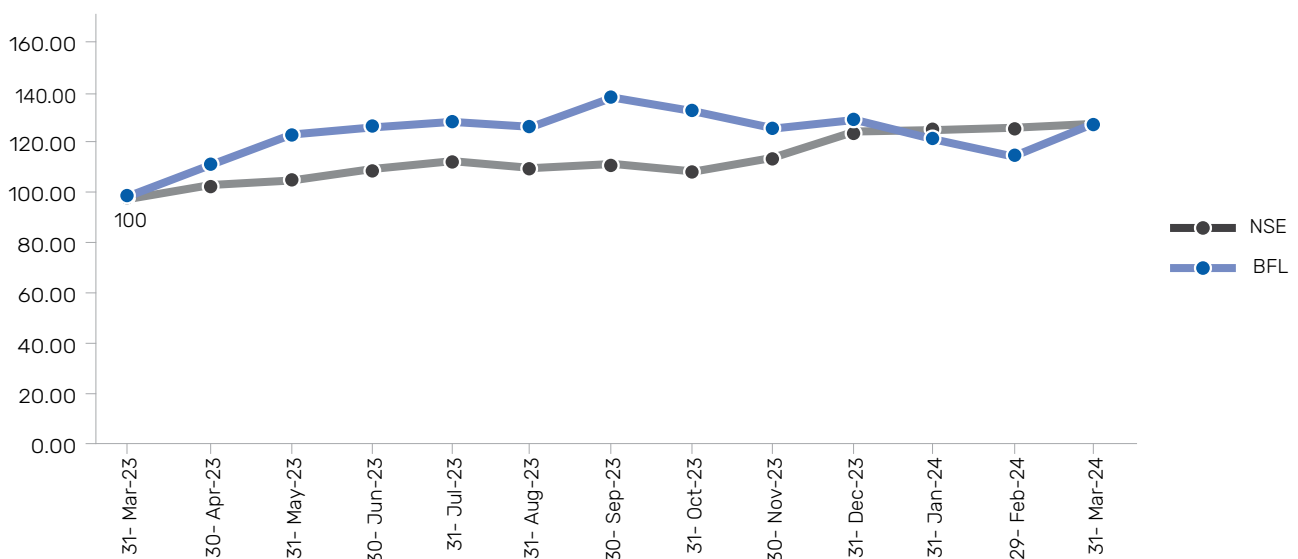
**Chart: Performance in comparison to BSE Sensex and Nifty50**

**Bajaj Finance Ltd. stock performance v. BSE Sensex, indexed to 100 on 31 March 2023**



The above graph is based on closing price of equity share on BSE

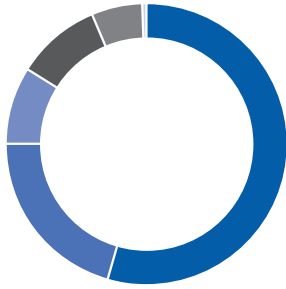
**Bajaj Finance Ltd. stock performance v. Nifty50, indexed to 100 on 31 March 2023**



The above graph is based on closing price of equity share on NSE

**Distribution of shareholding**

Table 3 gives details about the pattern of shareholding across various categories as on 31 March 2024, while Table 4 gives the data according to size class.

**Table 3: Distribution of shareholding across categories**


Category	% to capital
● Promoter and Promoter Group	54.69
● Foreign Institutional Investor/Foreign Portfolio Investor	20.56
● Residents and Non-residents individuals	8.81
● Mutual Fund	9.56
● Corporates	5.89
● Others	0.49
<b>Total</b>	<b>100</b>

**Table 4: Distribution of shareholding according to size class as on 31 March 2024**

Category	No. of members	% to total members	No. of shares held	% to total capital
1 - 1,000	833,599	99.13	25,400,298	4.10
1,001 - 5,000	4,976	0.59	10,237,063	1.65
5,001 - 10,000	744	0.09	5,371,423	0.87
10,001 - 100,000	1,176	0.14	37,679,746	6.09
100,001 - 500,000	292	0.03	64,632,260	10.44
500,001 - 1,000,000	45	0.01	31,119,487	5.03
1,000,001 and above	44	0.01	444,556,043	71.82
<b>Total</b>	<b>840,876</b>	<b>100</b>	<b>618,996,320</b>	<b>100</b>

### Credit rating

During FY2024, the Company retained its credit ratings owing to high capital adequacy, strong promoter support, tightened credit acceptance criteria and robust asset liability management. It reaffirms the high reputation and trust the Company has earned for its sound financial management and its ability to meet all its financial obligations. The credit rating as at 31 March 2024 is given below:

Rating Agency	Type of Instrument	Programme Size (₹ in crore)	Credit Rating
<b>Domestic Ratings</b>			
CRISIL Rating Ltd.	Long term borrowing programme	95,122	CRISIL AAA/Stable
	Lower tier II bond/subordinate debt programme	2,486	CRISIL AAA/Stable
	Long term bank loan rating facilities	21,000	CRISIL AAA/Stable
	Short term bank loan rating facilities		CRISIL A1+
	Short term debt programme	25,000	CRISIL A1+
	Fixed deposit programme	-	CRISIL AAA/Stable
ICRA Ltd.	Long term borrowing (NCD) programme	95	ICRA AAA/Stable
	Lower tier II bond/subordinate debt programme	742.5	ICRA AAA/Stable
	Short term debt programme	25,000	ICRA A1+
	Fixed deposit programme	-	ICRA AAA Stable
India Ratings and Research Private Ltd.	Long term borrowing (NCD) programme	46,767	IND AAA/Stable
	Subordinate debt programme	2,000	IND AAA/Stable
	Long term bank loan facilities	55,000	IND AAA/Stable
	Short term Bank loan facilities		IND A1+
CARE Ratings Ltd.	Long term borrowing (NCD) programme	272	CARE AAA/Stable
	Long term facilities	5,000	CARE AAA/Stable
	Subordinate debt programme	3,455	CARE AAA/Stable
<b>International Ratings</b>			
S&P Global Ratings	Long term rating	-	BBB-/Stable
	Short term rating	-	A-3

During FY2024, S&P ratings have upgraded the entity level rating for BFL from BB+/Positive to BBB-/Stable as long term rating and upgraded short term ratings from B to A-3, as a reflection of strong financial metrics.

## Shareholders' and Investors' Grievances

The Board of Directors of the Company have constituted a Stakeholders' Relationship Committee to specifically look into and resolve grievances of security holders, viz., shareholders, debenture holders and deposit holders. The Composition of the Committee and details on investor complaints received during the year are given in the [Report on Corporate Governance](#).

**Freezing of folio pursuant to SEBI circular:** SEBI *vide* its circular dated 17 November 2023 has done away with the requirements of freezing of folio and referral of the frozen folio to administering authority under the Benami Transactions (Prohibitions) Act, 1988 and/or Prevention of Money Laundering Act, 2002.

SEBI has also released FAQs in respect of various service request including the payment of dividend. The copy of said FAQs is hosted on Company's website at <https://www.aboutbajajfinserv.com/finance-investor-relations-sebi-circulars>.

**Framework for dealing with unclaimed amounts in respect of listed non-convertible securities and manner of claiming such amounts by investors:** SEBI *vide* its circular SEBI/HO/DDHS/DDHS-RAC-1/P/CIR/2023/176 dated 8 November 2023 has prescribed the procedural framework for dealing with unclaimed interest and redemption amounts lying with entities having listed non-convertible securities and manner of claiming such amounts by the investors. The circular requires such companies to formulate a policy specifying the process to be followed by investors for claiming their unclaimed amounts. The said circular is hosted on Company's website at <https://www.aboutbajajfinserv.com/finance-investor-relations-sebi-circulars>.

In compliance with the above circular, the Company has formulated a policy for claiming unclaimed amounts with respect to non-convertible debentures from escrow account. As on 31 March 2024, there are no unclaimed amounts lying with the Company in respect of its listed non-convertible debentures. The said policy can be accessed at <https://cms-assets.bajajfinserv.in/is/content/bajajfinance/policy-for-unclaimed-amounts-ncls-8-march-2024pdf?scl=1&fmt=pdf>.

**Choice of nomination in eligible demat accounts:** SEBI has issued various circulars from time to time for investors holding securities in demat mode to update their nomination details i.e., either opt in or opt out of nomination.

**Online Dispute Resolution Mechanism:** In order to streamline the dispute resolution mechanism in the securities market, SEBI *vide* its circular dated 31 July 2023, as amended from time to time, read with master circular no. SEBI/HO/OIAE/OIAE\_IAD-3/P/CIR/2023/195 dated 28 December 2023, introduced a common Online Dispute Resolution ('ODR') mechanism which harnesses online conciliation and arbitration for resolution of all kinds of disputes relating to securities market.

Under ODR mechanism, an investor shall first take up his/her/their grievance by lodging a complaint directly with the concerned Market Participant viz., Company. If the grievance is not redressed satisfactorily at the first phase, the investor may escalate the same through the SCORES Portal in accordance with the process laid out therein. ODR Mechanism provides a third level of escalation, if the investor is not satisfied with the resolution provided by the Company, the investor may initiate the dispute through the ODR portal within the timeframe prescribed under the circular. The ODR portal can be accessed at <https://smartodr.in/login>.

## Demat Suspense Account for unclaimed shares

In terms of the provisions of the SEBI Listing Regulations, the Company has a demat account titled 'Bajaj Finance Ltd. – Unclaimed Suspense Account' with HDFC Bank Ltd., Pune, to which unclaimed shares were transferred.

Status of Unclaimed Suspense Account as on 31 March 2024 is given below:

Sr. No.	Particulars	No. of holders	No. of shares
1.	At the beginning of the year	41	44,180
2.	Transferred to IEPF	-	-
3.	Claims received during the year	3	3,600
4.	Claims approved during the year	3	3,600
5.	At the end of the year (5=1-2-4)	38	40,580

The Company, acting as a trustee in respect of the unclaimed shares, follows the modalities for the operation of the said account in the manner set out in regulation 39(4) of the SEBI Listing Regulations.

The shares lying in the aforesaid account will be transferred to the concerned members on lodging of the claim and after proper verification. Till such time, the voting rights on these shares will remain frozen.

### Certifications obtained from Practicing Company Secretary

The Company has obtained following certifications by the Practicing Company Secretary for share related matters, as per details given below:

Regulation	Frequency	Certification requirement
Regulation 76 of SEBI (Depositories and Participants) Regulations, 2018	Quarterly	Reconciliation of the total issued capital, listed capital and capital held by Depositories in dematerialised form, the details of changes in share capital during the quarter and the in-principle approval obtained by the issuer from all the stock exchanges where it is listed in respect of such further issued capital.
Regulation 40(9) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015	Annual	Compliance of lodgement of transmission, sub-division, consolidation, renewal, exchange, or endorsement of calls/allotment monies by the Company.

### Live webcast of AGM

Pursuant to regulation 44(6) of the SEBI Listing Regulations, top 100 listed entities shall, with effect from 1 April 2019, provide one-way live webcast of the proceedings of their AGM. Accordingly, the Company has entered into an arrangement with KFin to facilitate live webcast of the proceedings of the ensuing AGM scheduled on 23 July 2024.

Members who are entitled to participate at the AGM can view the proceedings by logging on the website of KFin at <https://emeetings.kfintech.com/> using secure login credentials provided for e-voting.

### Outstanding convertible instruments/ADRs/GDRs/Warrants

The Company does not have any outstanding ADRs/GDRs as on date.

During the year under review, the Company has issued and allotted of 1,550,000 warrants aggregating to ₹ 1,200 crore to Bajaj Finserv Ltd., promoter and the holding company, which are convertible into equivalent number of equity shares of face value of ₹ 2. In accordance with the applicable provisions of SEBI (Issue of Capital and Disclosure Requirements) Regulations, 2018 ('SEBI ICDR Regulations') and terms of issue, 25% of issue price amounting to ₹ 297.21 crore was received on application and the balance of 75% of the consideration shall be payable at the time of conversion of warrants. The last date for conversion of warrants as per SEBI ICDR Regulations is 30 June 2025, failing which the consideration received above will be forfeited.

Upon conversion of warrants, the share capital of the Company would increase by 1,550,000 equity shares of face value of ₹ 2.

### Commodity price/foreign exchange risk and hedging activities

The Company borrows in Foreign Currency for its External Commercial Borrowing ('ECB') Programme. These borrowings are governed by RBI guidelines which requires entities raising ECB for an average maturity of less than 5 years to hedge minimum 70% of its ECB exposure (principal and coupon).

The Company hedges its entire ECB exposure for the full tenure of the ECB as per Board approved Interest Rate Risk and Currency Risk Hedging Policy.

For its ECB, the Company evaluates the foreign currency exchange rates, tenure of ECB and its fully hedged costs; and manages its currency risks by entering into derivatives contracts as hedge positions in line with the Board approved policy.

Being a financial services company, the Company is not directly exposed to commodity price risk.

### Plant location

Bajaj Finance Ltd. being a non-banking financial company does not have any manufacturing plant.



## Address for correspondence

Sr. No.	Particulars	Address	Purpose	Contact details
1.	Company	Bajaj Finance Ltd., Corporate Office Extn., Secretarial Department 3rd Floor, Panchshil Tech Park, Viman Nagar, Pune – 411 014	General Correspondence	Tel No.: (020) 7157 6072/6403 Fax No. (020) 7157 6364 Email ID: <a href="mailto:investor.service@bajajfinserv.in">investor.service@bajajfinserv.in</a> Website: <a href="https://www.aboutbajajfinserv.com/finance-about-us">https://www.aboutbajajfinserv.com/finance-about-us</a>
2.	Registrar and Share Transfer Agent	KFin Technologies Ltd. Unit: Bajaj Finance Ltd. Selenium Building, Tower-B, Plot No 31 and 32, Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana – 500 032	Equity and debt related matters  TDS related queries or documents for shareholders	Toll free no.: 1800 309 4001 Email ID: <a href="mailto:einward.ris@kfintech.com">einward.ris@kfintech.com</a> KFin corporate website: <a href="https://www.kfintech.com">https://www.kfintech.com</a> KFin RTA Website: <a href="https://ris.kfintech.com">https://ris.kfintech.com</a>
3.	Debenture Trustee	Catalyst Trusteeship Ltd. GDA House, Plot No. 85, Bhusari Colony (Right), Paud Road, Pune – 411 038	Debenture related matters	Tel No.: (022) 4922 0555 Email ID: <a href="mailto:ComplianceCTL-Mumbai@ctltrustee.com">ComplianceCTL-Mumbai@ ctltrustee.com</a> Website: <a href="https://catalysttrustee.com/">https://catalysttrustee.com/</a>

## Investor Support Centre

In view of SEBI circular no. SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/2023/72 dated 8 June 2023, KFin has launched an online platform for shareholders. The same can be accessed at <https://ris.kfintech.com/default.aspx#>, select Investor Services then go to Investor Support for raising any service requests with KFin.

Members are requested to register/sign up, using the Name, PAN, Mobile Number and email ID. Post registration, user can login *via* OTP and lodge service request, ask questions/queries, raise complaints, check for the status of the folios, KYC details, dividend, meeting and e-voting details.

Quick link to access the signup page is <https://kprism.kfintech.com/signup>.

## Weblinks of few important SEBI circulars referred in this report are given below:

Sr. No.	Date of Circular	Particulars
1.	16 March 2023	<a href="#">SEBI   Common and simplified norms for processing investor's service requests by RTAs and norms for furnishing PAN, KYC details and Nomination</a>
2.	26 September 2023	<a href="#">SEBI   Extension of timelines (i) for nomination in eligible demat accounts and (ii) for submission of PAN, Nomination and KYC details by physical security holders: and voluntary nomination for trading accounts</a>
3.	8 November 2023	<a href="#">SEBI   Procedural framework for dealing with unclaimed amounts lying with entities having listed non-convertible securities and manner of claiming such amounts by investors</a>
4.	17 November 2023	<a href="#">SEBI   Simplified norms for processing investor's service requests by RTAs and norms for furnishing PAN, KYC details and nomination</a>
5.	27 December 2023	<a href="#">SEBI   Extension of timelines for providing 'choice of nomination' in eligible demat accounts and mutual fund folios</a>
6.	28 December 2023	<a href="#">SEBI   Master Circular for Online Resolution of Disputes in the Indian Securities Market</a>